

Umino Hotel HAJIME Family Bath ("YU-WAKU Family Bath" in a guest room with a spectacular view at a long-established ryokan.) Prohibited items

The following actions are prohibited

- ① Smoking is prohibited in all areas of the hotel, including rooms (including restrooms)
For smoking, please use the smoking areas on the 4th and 5th floors.
- ② Prohibition of leaving items brought in unattended
Please be sure to take all items you bring with you, such as bags, shoes, electronic devices, etc., with the exception of food and beverage wrapping bags, containers (burnable items), bottles, cans, etc., so that no items are left behind. If any items are left behind (lost and found), they will be discarded immediately. If there is any cost incurred to dispose of the lost items, the full cost of disposal will be charged to you.
- ③ Cooking and fire are prohibited
No cooking utensils or similar activities are permitted.
- ④ No drilling holes in walls or use of adhesive tape
When holding a workshop, you may wish to hang posters or other displays on the wall, but this is prohibited under any circumstances.
- ⑤ No pets or animals other than assistance dogs allowed
- ⑥ Unauthorized use beyond the usage time is prohibited
- ⑦ Prohibit acts of violence and offenses against public order and morals
- ⑧ Prohibition of acts in violation of the law
- ⑨ Prohibition of activities that violate the Terms of Use

In the event that the above prohibited acts are confirmed or it is proven that such acts have taken place.

If any of the above prohibited acts① through ⑨ are confirmed, the use of the family bath (room) will be immediately suspended. Depending on the content and circumstances of the prohibited acts, the police will be notified. If the prohibited behavior results in damage to the room, such as staining of the room, you will be billed for the full cost of repair and restoration, including cleaning fees. In addition, depending on the situation, if the use of the room becomes impossible and you are unable to perform family bath services, you will be asked to compensate for the damage, so we ask for your full consideration.